

Free Run Press Privacy & Security

Privacy

Free Run Press Pty Ltd is committed to protecting and maintaining your privacy. As part of normal daily operations we may collect your information. The following Privacy Policy describes the type of information Free Run Press may collect and what may happen to that information.

Any questions regarding this policy or enquiries regarding privacy should be sent to **Free Run Press Pty Ltd 37 Fullarton Road Kent Town South Australia 5067**

What type of information is collected by Free Run Press

Free Run press collects information so you can subscribe to publications or services available for purchase via the Free Run Press group of websites, subscribe to Free Run Press e-newsletters, advertise in our publications, request a product or service from Free Run Press, enter a competition or an event, or communicate with Free Run Press by email or telephone.

Free Run Press may also be provided with personal information about an individual from a third party, for example from third parties who give gift subscriptions.

The type of personal information collected includes (but is not limited to) name, address, phone/fax numbers, email address, contact details, age range and gender.

How this information is used by Free Run Press

Free Run Press uses personal information primarily for the purpose of facilitating orders for subscriptions and advertising bookings.

Free Run Press may also use this information to communicate with its customers and to provide updated information on products and services.

From time to time, we may provide statistical information about sales, trading patterns and navigation techniques to our publishing partners. This will simply comprise data collected about you and other users to form aggregate results.

Unless requested not to, Free Run Press may from time to time provide your personal information to third parties to third parties for marketing purposes. If you would not like us to share your information in this way please notify us by **email: info@freerunpress.com.au or phone on 08 8362 3122**

Use of Internet Cookies online

Free Run Press do not implement cookies on any company websites, however third party companies such as MailBank have temporary cookies. These cookies store no personal information. Please refer to the Mailbank website for further details. <http://www.mailbank.com.au/mailBANK-Terms.aspx>

Free Run Press Privacy & Security

Security

Payment Options

Payment is required upon purchase of subscription. Options include web purchase using the secure gateway provided on all Free Run Press associated publication web sites through Eway, credit card details required. Purchases can also be made over the phone or via email/fax with the supply of credit card details. EFT and cheques payments are also accepted. Please contact Free Run Press for details. An invoice may be requested however subscriptions status will remain 'pending' until payment received.

[See subscription terms & conditions](#)

Free Run Press will ensure that all of our customers can shop with complete confidence that security measures are in place. Free Run Press has engaged the services of Eway banking transactions to ensure your shopping experience is safe, sound and secure at all times. Please refer to Eway website for further details on security measures. <http://www.eway.com.au/about-eway-payment-service-provider/terms-and-conditions.aspx>

Orders purchased online and credit card payments will be directed to Eway Transaction Gateway where details are encrypted and payments processed. Free Run Press does not keep credit card details- destroying them the day of processing. Payments can also be made via Cheque or EFT. Please contact Free Run Press for details.

Refunds & Returns

Free Run Press does not offer refunds on cancellations of subscriptions. Cancellation of a subscription results in a forfeit of the publication for the remaining duration of the subscription period. Transfer of subscriptions from one individual to another is allowed with written request. Free Run Press agrees that exchanges from one title to another are at the discretion of Free Run Press however could incur further costs for publications of greater subscription value. Written applications may be forwarded to the Circulation Manager FRP 37 Fullarton Rd Kent Town SA 5067

Free Run Press acknowledges that duplications of subscriptions or duplicate payments can erroneously occur. Free Run Press implements systems to minimise errors. If an error has occurred, you must notify the Free Run Press Circulation Manager immediately. Only erroneous payments will be refunded. Please allow up to 30 days for refunds to be processed

All refunds will be processed in accordance with the payment method selected by you at the time of your purchase. Additionally, as part of the measures we employ to secure your privacy, we will only refund to the credit card account or, in the case of EFT, the account used for the original transaction or by cheque to the person listed as the purchaser of the subscription. No refunds will be processed to any other credit card.

Free Run Press Privacy & Security

How to contact Free Run Press

If you would like to make an access request or wish to provide feedback about this policy, please contact Free Run Press

Free Run Press Pty Ltd, 37 Fullarton Road KENT TOWN SA 5067

info@freerunpress.com.au

08 8362 3122